

# News Release

January 10, 2020

## Nova Scotia Power prepares for impending winter storm

**HALIFAX** – Nova Scotia Power is activating its Emergency Operations Centre (EOC) at 7PM tomorrow (Saturday, January 11) in advance of a winter storm forecasted to bring mixed precipitation and icy conditions to the province. Present forecasts are calling for rain and freezing precipitation, beginning early Sunday morning in the West.

“With the variability in the forecasts and the rapidly changing temperatures, we are making preparations accordingly,” said Matt Drover, Storm Lead for Nova Scotia Power. “We’re staffing up our Customer Care Centre and moving crews into position throughout the province to ensure we can respond as needed for our customers.”

The Emergency Operations Centre is the nerve centre for outage restoration planning and response. It is staffed with employees representing all aspects of the company. This team will be in communication and coordinating closely with the Nova Scotia Emergency Management Office.

### Restoration Priorities

If outages occur, crews will restore power as soon as conditions are safe. In situations where there are multiple power outages, Nova Scotia Power restores power in phases to ensure critical services like hospitals can stay open before beginning work in other areas. Larger outages on transmission lines and in substations are restored ahead of smaller outages to restore electricity to the greatest number of customers.

### Customer Safety

Nova Scotia Power encourages customers to plan for their safety. Some tips include:

- Monitoring local weather forecasts.
- Having an emergency kit that includes flashlights, a battery-powered radio and fresh water.
- Charging electronic devices.
- If you lose power, turn off and unplug electrical equipment, such as televisions and computers to prevent damage when power is restored.
- Visit [www.nspower.ca/stormready](http://www.nspower.ca/stormready) for a full list of safety and storm preparedness tips.

### Outage Information

Customers can report outages and get estimated times of restoration (ETRs) online at [outagemap.nspower.ca](http://outagemap.nspower.ca) or by calling Nova Scotia Power at 1-877-428-6004. Initial ETRs are based on past storms of similar size; we update ETRs once our teams have assessed damage.

## **About Nova Scotia Power**

Nova Scotia Power Inc. is the largest wholly-owned subsidiary of Emera Inc. (TSX-EMA), a diversified energy and services company. Nova Scotia Power provides 95% of the generation, transmission and distribution of electrical power to 500,000 customers in the province. The company is focused on new technologies to enhance customer service and reliability, reduce emissions and add renewable energy. Nova Scotia Power has 1,700 employees and \$4.1 billion in assets. Learn more at [www.nspower.ca](http://www.nspower.ca)

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